

Catalogic® Data Protection Fast Start Advanced Services

Work with Catalogic's Experienced Deployment Specialists

Quantifiable Benefits

Catalogic customers have experienced significant savings with Catalogic Fast Start Services:

- *Implementation man hours reduced by 50%*
- *Subsequent support activity reduced by 50%*
- *Storage requirements reduced by 20%*

Fast Start Services

Implementing an advanced, full-featured data protection, disaster recovery and business continuity solution can be challenging, especially if your network is large and complex.

Designed for new installations, Catalogic Fast Start Services will get you started quickly, giving you a solid foundation to operate, maintain, and expand your system.

There are two offerings:

- **Fast Start Basic** for new installations utilizing traditional file-level backup
- **Fast Start Advanced** for new installations utilizing block-level backup, disk-based data protection, replication, disaster recovery and business continuity features

Fast Start Advanced Services

Catalogic's Fast Start Advanced Services focus on advanced recovery. These activities include:

- Install, update and configure Catalogic Advanced Clients
- Configure and test Bare Metal Recovery and Instant Availability
- Configure and test Advanced Server backups to tape for long-term storage

Highly experienced Catalogic deployment and implementation specialists work with you onsite to configure your enterprise and test it. They will:



- Review existing environment, design and backup strategy
- Install, update and configure your data protection solution on Master Server, Device Servers and Clients
- Configure tape libraries and media pools
- Schedule and create backup jobs
- Test backup and recovery operations

Hands-On Training

Training is an important part of the Fast Start Services. Once everything is running and tested, Catalogic professional services engineers will provide hands-on training for backup administrators and operators on media management, backup/recovery strategy and operations, job monitoring and best practices. Catalogic will work with you to ensure that you are able to manage day-to-day operations.

Best Practices

The Fast Start Services ensure your implementation reflects Catalogic best practices for functions such as backup scheduling, media pools, resource grouping, and monitoring, plus ongoing operations maintenance.

At the end of the process, you will have firm command of your enterprise and will employ best practices for managing it.

Additional Options

You can add services to tailor Fast Start for your enterprise. There are three add-on options:

- Database Option: Data protection for databases such as SQL Server, Oracle, DB2, SAP, etc.
- Messaging System Option: Data protection for Exchange, Lotus Notes, etc.
- Reporting Option: Implementation of reporting functionality

Contact catalogicsoftware.com to learn more about Catalogic Services!

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